

GIRO is a convenient, cashless mode of payment. To help you better understand the GIRO payment method. Here are some answers to the most frequently raised questions on GIRO:

How do I get started?

Complete this GIRO application form, with your customer/account number and send the form with your signature duly signed to us at:

Riding For The Disabled Association of Singapore
5 Jalan Mashhor
Singapore 299174
Attention: GIRO Application

Note: For account operated via thumbprint, please bring your NRIC/passport to your bank for the print to be taken and witnessed.

Will I be notified of the approval of my GIRO application?

Riding For The Disabled Association of Singapore (RDA) will inform you when the GIRO is approved and the effective date.

How long do I need to wait before my GIRO arrangement is effective?

The GIRO arrangement will take about 21 working days to be effected. Your GIRO application is only effective once we informed "Amount will be deducted from your account on dd/mm/yyyy" .

Can I arrange for another party to effect the GIRO arrangement through his/her bank account or pay for another party?

Yes, you can by stating his/her name and address, and the customer/account number on the GIRO form. Please obtain the signature/thumbprint of the person on the form if he/she is paying for you.

When will the GIRO deduction be made?

A deduction will only be made from your bank account on the 26th of each month. The amount deducted will be reflected in your bank statement.

What happens if there are insufficient funds in my bank account?

We will send you a letter to inform you to donate by cash or cheque. However, you should still maintain sufficient funds in your bank account for the subsequent due date. We will terminate your GIRO if we are unable to make GIRO deductions after 2 consecutive attempts. Please note that some banks do charge a service fee for unsuccessful GIRO deduction due to insufficient funds.

Can I set a payment limit on my GIRO deduction?

Yes, you can, but you should ensure that the limit is sufficient to pay for all charges for subscriptions and any other services, including GST. If the amount in your bill exceeds the limit, no deduction will be made from your bank account. You will then need to donate by cash/cheque.

Can I stop GIRO donation?

Yes, you can by writing to us at email: mail@rdasingapore.org.sg but you will need to give us at least 14 working days before the next deduction date. You should also inform your bank to stop GIRO payment if applicable.

What happens to my GIRO arrangements that are no longer used?

You should review all your GIRO arrangement periodically and terminate those arrangements that are no longer required with your bank.

Please approach your bank and complete the necessary termination forms.

